



BMC Helix CMDB 19.x: Administrator



About the Product:

BMC Helix Configuration Management Database (CMDB) helps you to source, store, monitor, and manage the configuration item (CI) data from multiple sources into a single location allowing you to understand your environment.

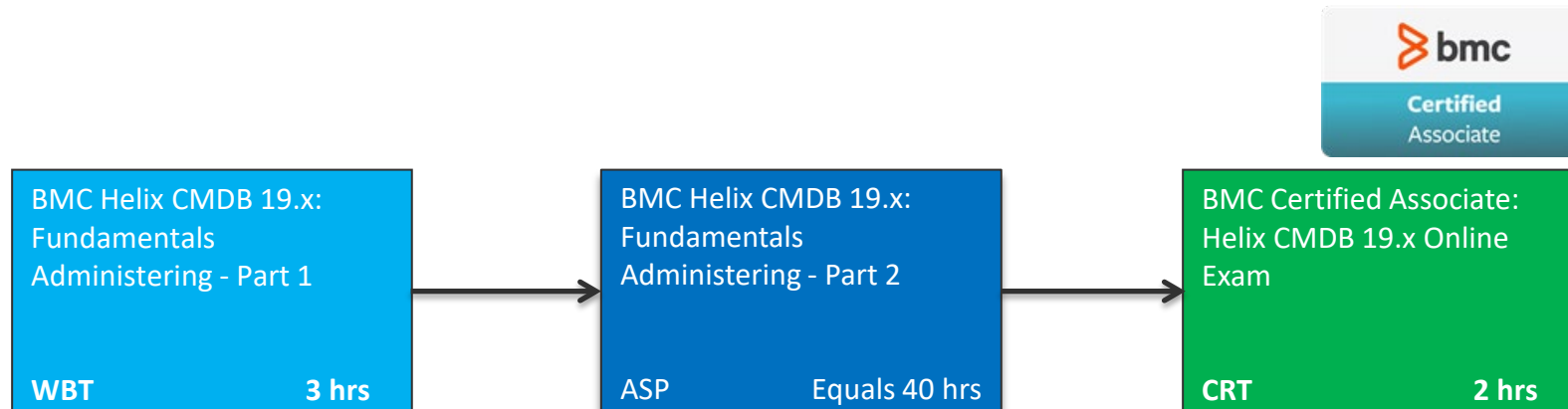
Note: For more information on a course, click the course box below.

About the Training Target Group – Administrator Responsibilities:

- Explain the concept of configuration items (CIs)
- Explain the Common Data Model (CDM)
- Navigate the BMC Atrium Core Console and CMDB portal
- Create CIs and relationships manually
- Create Views
- Describe best practices for importing, normalizing, and reconciling data
- Create Service Models

Recommended for: Administrators, Configuration Managers and Developers

Applicable Versions: 19.x





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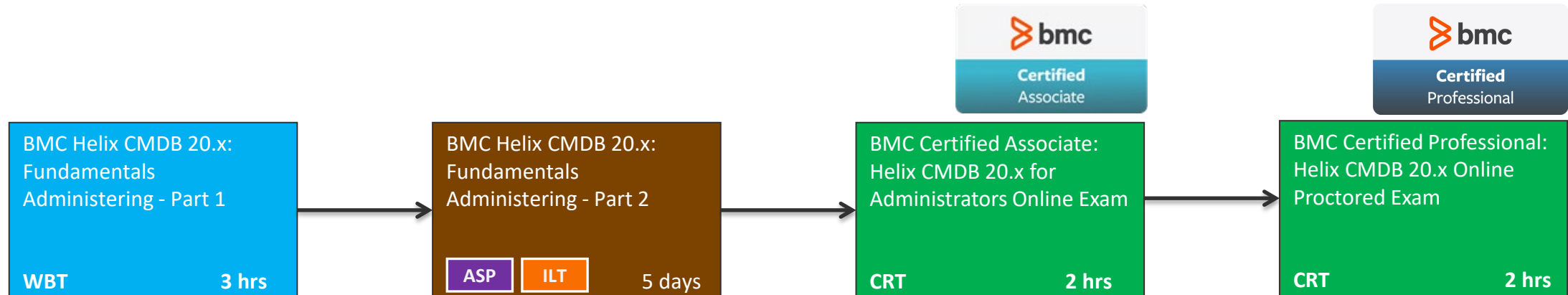
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Applicable Versions: 20.02, 20.02.02 (on-premise) and 20.08 (SaaS)





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About the Training Target Group – Administrator Responsibilities:

- Explain the need to extend the CMDB common data model
- Describe various use cases of creating custom classes, sub classes and attributes
- Explain the methods to create custom fields through AST Forms
- Learn about REST API, general principles for using the REST API and benefits of using the REST API
- Learn about Swagger and Postman REST API
- Describe how to write custom and complex Spoon Jobs

Recommended for: Administrators, Configuration Managers and Developers

Applicable Versions: 20.02, 20.02.02 (on-premise) and 20.08 (SaaS)

BMC Helix CMDB 20.x:
Advanced Extending CDM
and Asset Attributes

ASP

ILT

2 days

BMC Helix CMDB 20.x:
Advanced Using REST API
and Pentaho Spoon

ASP

ILT

3 days



BMC Helix CMDB 21.x: Administrator



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About the Training Target Group – Administrator Responsibilities:

- Identify the CMDB Explorer Optimizations
- Edit standard identification and merge rules
- Identify new launch point in CMDB portal for adobe flash based CMDB components
- View audit history for related classes
- Explain container deployment of BMC Helix CMDB
- Understand export reconciliation job definitions
- Explain CMDB Explorer enhancements

Recommended for: Administrators, Configuration Managers and Developers

Applicable Versions: 21.02, 21.05, and 21.3

BMC Helix CMDB 21.x:
Enhancements for
Administering (WBT)

WBT

30 Mins